

## Tips and Info on COMPROMISED CARDS

### PREVENTION:

- NEVER click on links in E-Mails to “verify” or “update” accounts
- When using your card on-line, be cautious and only use your cards on reputable, secure sites
- Use a firewall when on-line and keep your anti-virus protection up to date
- Call the BANK ASAP if you think your card may have been compromised

### ACTION TO TAKE IF YOU RECEIVE NOTIFICATION YOUR CARD HAS BEEN COMPROMISED:

- Remember this notification does not mean fraud has taken place, it is informing you that information has been exposed to an unauthorized person
- Our Bank will REPLACE your card. Some companies may not. You need to decide if you want to close or not and call that company
- You must monitor your account closely and contact the bank or other company immediately, if you discover fraudulent activity.
- Concerns or questions? Call us- we are here to assist you with any of your financial needs!

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## IDENTITY THEFT

<http://www.ftc.gov/bcp/edu/microsites/idtheft/>

## SCAM?

[www.scambusters.org](http://www.scambusters.org)

[www.snopes.com](http://www.snopes.com)

[www.quackwatch.org](http://www.quackwatch.org)